

Accommodation cancellation conditions 2023

If, after making your accommodation reservation, there are any setbacks and you wish to make a cancellation, you must take into account that the amounts paid are subject to a penalty depending on the date you decide to cancel.

The return will always be through the same payment method in which you made the payment.

CANCELLATIONS

The cancellation request must be made by email to: booking@rockinrace.com

--If you cancel before 31 days to the arrival date, you will receive * 100% of your reservation

-30 days before the date of entry:

Penalty of * 20% of the total amount.

- 29 to 15 days before the date of entry:

Penalty of * 50% of the total amount.

-14 days before the date of entry:

Penalty of 100% of the total amount.

*** (In all cases, a 10% management fee applies)**

In the event that an early departure from the establishment, the amount corresponding to the nights not enjoyed will not be refunded.